



Your business in mind.



## SAGE MAS 500

## REMOTE ACCESS

### BUSINESS INSIGHTS

Sage MAS 500 takes inquiry, drill-down, monitoring, and data analysis to a whole new level with out-of-the-box business intelligence tools, including Business Insights Analyzer, Business Insights Explorer, Alerts, Crystal Reports®, Web Reports, and integration with desktop productivity tools.

### REMOTE ACCESS

Sage MAS 500 provides customers with remote access by using built-in terminal services through Microsoft Windows 2000 or Windows 2003 Server or Citrix Metaframe and other technologies. Customers can also run Sage MAS 500 through an Application Solution Provider (ASP) hosting model. Sage MAS 500 provides a number of e-business and Web-enabled applications to help you run your business anywhere, anytime.

### APPLICATIONS

- Terminal Services
- Citrix Metaframe
- ASP Hosting
- Sage Timesheet
- eCustomer
- eSalesforce
- eExecutive
- Alerts
- Web Reports

### SAGE MAS 500 SOLUTIONS

- CRM and E-business
- Financials and Project Accounting
- Distribution and Manufacturing
- Human Resources and Payroll
- Customization and Integration
- Business Intelligence



### Worldwide Connectivity and E-business Applications

Sage MAS 500 ERP is designed to connect your entire enterprise by leveraging the appropriate technology for the requirements of your business. Sage MAS 500 provides two groups of applications—one for full-time, trained operators who need power and flexibility, and the other for occasional operators who require ease of use rather than total flexibility.

To gain remote access to the full-time trained operators who need flexible and powerful Windows-based desktop applications, customers can use Citrix or Terminal Services. These robust applications are designed for quick data entry and complete flexibility, and are inappropriate for a browser-based interface.

The Web modules are designed for maximum ease of use and don't include some of the less common features that go unused. Thus, they're perfect for occasional users who desire fast access to pertinent information. Specifically, the eCustomer module promotes customer self-service and online sales; eSalesforce provides remote salespeople with access to relevant customer and product information; eExecutive provides a portal for monitoring key performance indicators; and Sage Timesheet facilitates remote time and expense entry. Because these Web-based applications are easy to configure and can be viewed anytime, anywhere, they are the ideal tools for streamlining communication between all relevant constituents.

Current Sage MAS 500 customers leverage the built-in terminal server capabilities within Microsoft Windows 2000 or Windows 2003 Server to run multiple locations from a single server. In fact, one customer has a server in California providing remote access to sites in Germany, Japan, the Netherlands, Canada, and multiple locations in the United States. Another customer has a server in Massachusetts that is accessed by their U.K. and Hong Kong facilities through a wide area network (WAN). Other customers have chosen to deploy Sage MAS 500 through a hosted Application Solution Provider (ASP) model.



# Sage MAS 500

## Remote Access

*"I've been surprised at how flexible and easy to configure Sage MAS 500 is. It's reachable from any site with a browser, so we don't need to install a client. Being Web-enabled, it gives us a single instance for partners worldwide, so everyone is working with the same data."*

Guy DeMeester  
Director of Global IS  
Roxio, Inc. (A division of Sonic Solutions)

### Remote/Global Access

Access the award-winning Sage MAS 500 applications from anywhere in the world.

- Operate Sage MAS 500 remotely from any computer that has Internet access to the application server using the built-in terminal services included in Windows 2000 or Windows 2003 Server.
- Run multiple locations and even multiple companies using terminal services or other popular programs such as Citrix Metaframe.
- Remote users, such as field sales, satellite offices, and busy executives, can monitor the pulse of their business when traveling.
- Reduce IT overhead with terminal services by eliminating the need to update multiple clients. Instead, your IT staff can rollout upgrades and company-wide customizations by simply installing them on the terminal server.

### Application Solution Providers (ASP)

Save valuable IT resources through ASP hosting options.

- Many Sage MAS 500 customers use an ASP, such as IBM, to host their application software.
- Save money with ASP hosting by reducing IT costs, such as hardware infrastructure, database, operating system upgrades and maintenance, system backups, and more.

### Sage Timesheet

Manage global projects through in-house and remote access to time, expense, and project status information.

- Enter time and expenses remotely or locally anytime, anywhere.
- Track billable and non-billable time.
- E-mail copies of timesheets and expense claims to project managers or team leaders quickly and easily.
- View real-time project status at a high level or drill-down to individual transactions entered for the project.
- Easily handle global expenses and foreign currencies.

### eCustomer

Leverage Web technologies for a true e-business storefront and customer self-service.

- Operate business-to-business e-commerce using a Web-based storefront with shopping cart and product catalog integrations.
- Create your own purchase requisition systems that are unique to your Web site.
- Streamline order entry by simultaneously viewing the order, the catalog, item details, and item images on one screen.
- Automate workflow by e-mailing order acknowledgements to customers automatically.
- Low cost of entry and maintenance, plus out-of-the-box implementation.

### eSalesforce

Keep your remote sales staff connected to your front office.

- Access critical account information online, anytime, anywhere.
- Expedite customer credit applications with built-in workflow to route credit applications to finance.
- Place orders online for new and existing customers.
- Check the status of customer orders, shipments, payments, billing, and credit information.
- Review sales goals and commissions from anywhere at your convenience.
- Download prospect and customer information to your handheld PDA or laptop.

### eExecutive

Use Microsoft Digital Dashboard technology to control key performance indicators (KPIs) and critical business issues from the field or office.

- Consolidate critical personal, corporate, and external information into a compact executive portal.
- Keep industry news and competitive intelligence at your fingertips.
- Enjoy single-click access to analytical and collaborative tools.
- View detailed transactions for sales, product, and customer information using online summaries with drill-down capabilities.
- Employ your own customizable personal Web inbox, contacts, calendar, tasks, and other standard productivity tools built using the Digital Dashboard technology.
- Stay connected using stock tickers, news tickers, and weather.

### Alerts

Configure the powerful alerting system and e-mail options to keep you updated on important changes or events that occur in your business.

- Customize dozens of pre-defined alerts quickly based on dates and time-sensitive events.
- Stay informed of credit holds, inventory thresholds, sales ratios, urgency levels, over budget projects, machine breakdowns, and priority clients.
- Send alerts to e-mail accounts, handheld PDA devices, or pagers.

### Web Reports

Sage MAS 500 includes a powerful Web Reports module for online access to data.

- Generate and view reports through Microsoft Internet Explorer with the same high level of security as the standard reports available in any module.
- Save any Sage MAS 500 report in HTML format for posting to your intranet or extranet, or e-mail reports directly from the report viewer.